

# NOZ/M/ Case of success



Type of customer:

Manufacturer

Product category:

Feeding

#### SERVICES:

Management seller
Advertising-Promotion
Operations management

# **Objectives:**

# **Expand your business on the Amazon Spain platform:**

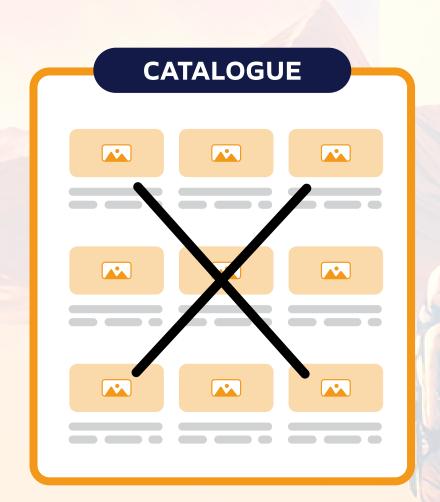
- 1. Creation of your complete catalogue
- 2. Generate sales
- 3. Increasing brand presence

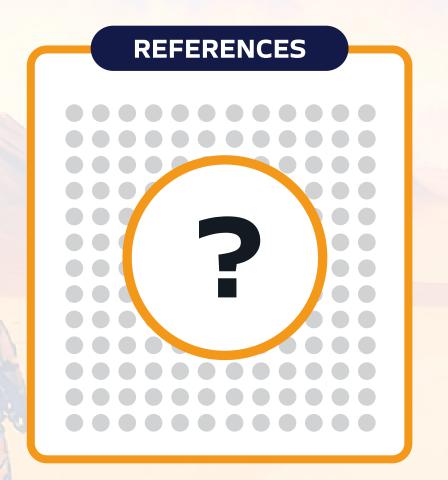
# **Initial situation:**

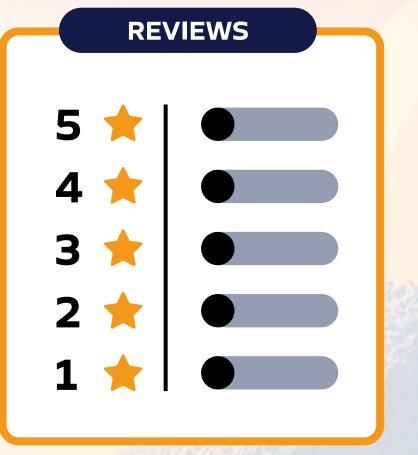
In this Amazon account management success story, we will delve into how we went about creating a completely new catalogue for the Risso brand, and how Nozama Solutions boosted its presence and performance on this marketplace

We started servicing it in August 2021. It had no previous sales and had no products created, references or reviews











# **Action plan:**

After the first meetings, the action plan to be implemented was communicated to the client, which consisted of the development of the following points:





# Market consulting using the Nozama methodology:

This provided us with **crucial information** to know where to focus our efforts and how to optimally capitalize on them, taking into account the market niche in which the client must have a presence **to achieve its objectives** 





# **Niche Categorization:**

This made it possible to create, enhance, and give visibility to the products in its catalog, through:

- 1. The analysis and definition of the most relevant **search terms** for each product
- 2. Complete **listing** creation and optimization
- 3. The correct categorization of the catalog focused on its respective niche

- (A) Titles: use of appropriate words and structure
- **Description:** within the texts the keywords defined in the previous market analysis are used
- Bullet points: writing according to Amazon specifications
- (D) Images: selection of 7 images or 6 images + 1 video
- Rich content: highlighting the benefits of both product and brand





# Personalized sales strategy:

The strategy was developed with initial emphasis on:

- The improvement of the **positioning of the top sellers** of its Off-Amazon channel within the marketplace
- B The adaptation of A+ enriched content
- The creation of a **Store** to encourage cross-selling of products







# Advertising campaign management:

Thanks to the market analysis that was carried out, Nozama developed a strategy with the following actions:

- 1. As an initial step, we defined the references to enhance with the campaigns in the strategy, which were the 5 top sales that covered 80% of the billing
- 2. Worked on a discount and promotion scheme
- 3. We focus the strategy on generating a campaign architecture based on niche keywords and categories
- 4. Likewise, we develop advertising actions where we focus on brand defense in order to avoid leaks of potential customers during the purchasing process, using **Sponsored Product** (by ASIN, by type of product), **Sponsored Brand and Sponsored Display** campaigns





# **Operations management:**

Because the client did not have knowledge of this marketplace, they trusted Nozama to carry out the **full management of their operations** on the Amazon Seller Central Spain platform



## **Increase in reviews:**

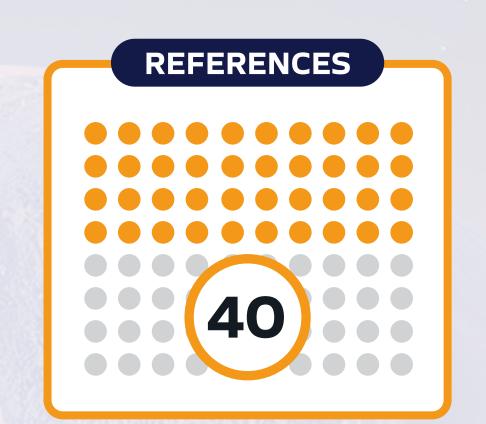
In order to provide **security to the final consumer** and having full confidence in the quality of the product, we worked on planning to **increase reviews** supported by the speed of purchase



### **Results:**

★ In relation to the catalog, 40 references in total were put on sale, and 100% of them were created and optimized by Nozama Solutions

It should be noted that **A+ enriched** content was also created for each of the references, focused on the strategy growth desired by the client

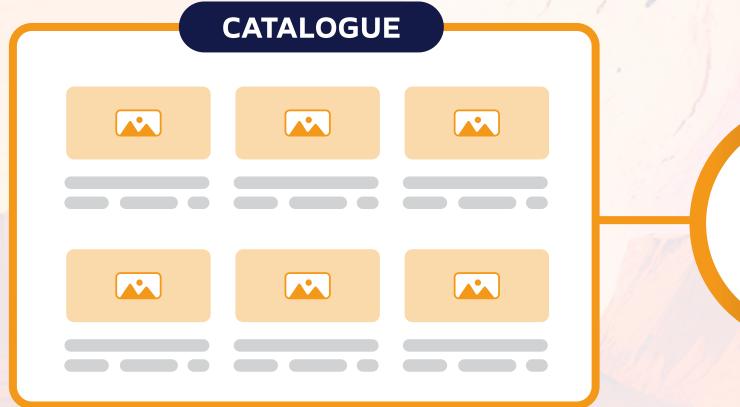






Regarding advertising and as a consequence of the marketing strategy carried out, results were obtained from the first moment

During the launch phase of the campaigns, **1,326,245** impressions were obtained in less than a month, starting from scratch, which generated a high level of visibility. In addition, thanks to this strategy and the coupons of up to 60% discounts on some products, customer sales records were broken month after month throughout 2022. All of this led to the proposed goal of **3 tons of product** being met sold





1,326,245
IMPRESSIONS
IN LESS THAN ONE MONTH

3 TONNES OF PRODUCT SOLD



rom an operational point of view, by focusing our distribution strategy on keeping 100% of our catalogue in FBA logistics, we achieve competitive delivery times and a better positioning in relation to our competitors









O2

DIRECT COMPETITION

CLIENT



And finally, the most important thing: all these actions have led to a steady increase in customer sales

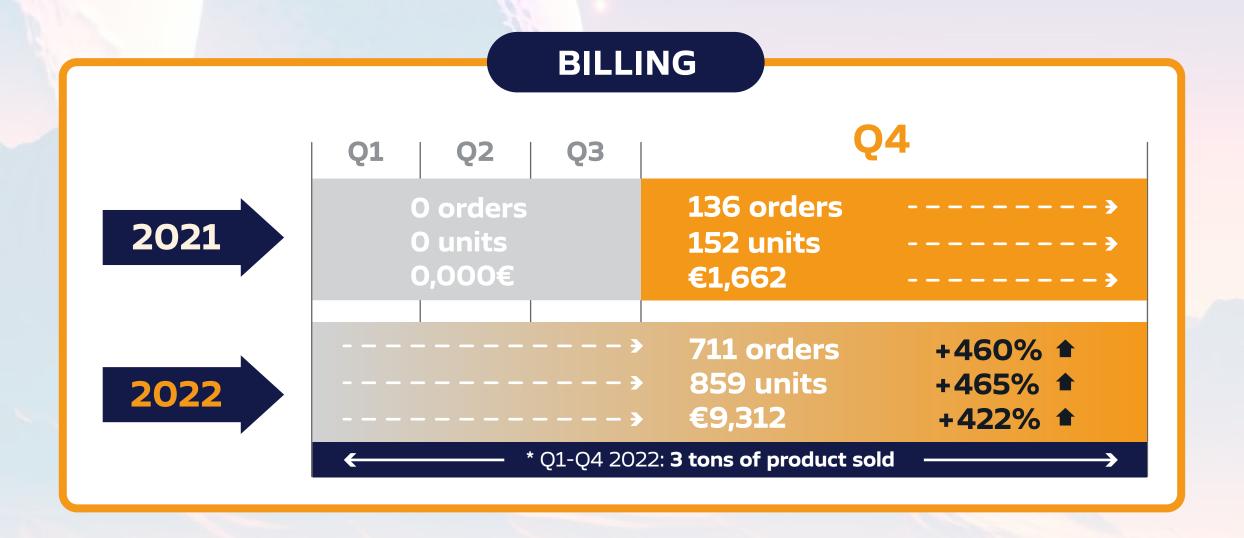
These are the comparative figures for Q4 2021 (start of our management) compared to the same period in 2022 (customer already established with Amazon):

#### In Q4 2021:

- 1662 euros in sales
- 152 units sold
- 136 orders

#### In Q4 2022:

- 9312 euros in sales (+460%)
- 859 units sold **(+465%)**
- 711 orders (+422%)

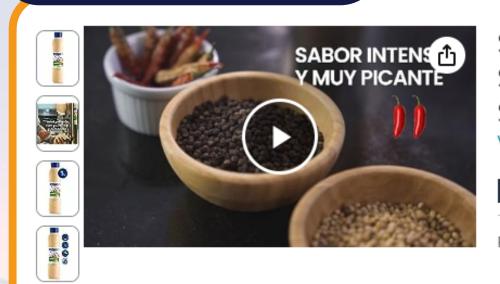






# **Product**

•



Samurai - Salsa Picante - Bote de 1 L - Delicioso e Intenso Sabor - Producto Vegetariano y Sin Gluten - Potencia el Sabor de tus Platos - Sabor y Textura Inmejorables - Risso

Visita la tienda de risso 4,5 ★★★★☆ Y 70 valoraciones

Opción Amazon de "samurai"

Precio: 11,59€ (11,59€ / unidad)

Los precios incluyen IVA.

Ahorra 5 % en cada 4 o más Comprar artículos seleccionados >

Tamaño: 1 l (Paquete de 1)

1 l (Paquete de 1) 11,59 € (11,59 € / unidad)

51,73 € (8,62 € / unidad)

Pack x 6

Ingredientes

Acerca de este producto



# Reviews

#### Principales reseñas de España



Juan Manuel

\*\*\*\* La mejor salsa picante que he probado.

Revisado en España el 6 de octubre de 2023

Tamaño: 1 l (Paquete de 1) Compra verificada

Va bien con todo tipo de comidas increíble.

Se me ha hecho indispensable en mi cocina.

La recomiendo

Útil

Denunciar



Carlos Aguilera

#### ★★★★★ Salsa deliciosa

Revisado en España el 13 de septiembre de 2023

Tamaño: Pack x 6 | Compra verificada

Esta bien las salsas

Útil

Denunciar



 $\checkmark$ 

Cliente Amazon

#### ★★★★★ Estupenda

Revisado en España el 30 de junio de 2023

Tamaño: 1 l (Paquete de 1) Compra verificada

Me encanta este producto.

Útil

Denunciar

# **APPROACH FOR 2023:**

The work carried out during the year 2022 will allow us to aspire to **double the sales** achieved during the year 2023, due to the customer growth forecasts within Amazon



**B2C - B2B** 

Change of business model thanks to our own Vendor accounts



**SALES** 

Expansion of sales to international markets



ADS

Creating a new personalized marketing strategy



**REVIEWS** 

Further increase the generation of positive 4 and 5 star reviews





MAKES AMAZON WORK

# We are your strategic partner

This is just one example of the help we can provide to manufacturers, wholesalers or distributors who want to be successful on Amazon

Thanks to our more than 12 years of experience managing accounts, our team of experienced professionals and the proprietary tools and methodology we have at our disposal, we are the strategic partner to consider for any seller who wants to meet their goals within the marketplace

nozamasol.com